

# Perioperative Surgical Home at Ascension Seton



**Ascension  
Seton**

## Frequently asked questions

### What is the Perioperative Surgical Home (PSH) program?

The Perioperative Surgical Home (PSH) program at Ascension Seton is a patient-centric, team-based model of care designed to optimize surgical clearance by increasing the quality and safety of surgical care, reducing the cost of healthcare, and improving the overall patient experience. Our clinical services are intended to enhance your health status, provide you with the best possible outcome from your surgery, and are available for hospital-based surgeries, ambulatory surgical-based procedures, as well as pre-operative COVID-19 testing.

### What kinds of services are provided?

- Anemia management program
- Cardiac testing and clearance
- Coordination with referring provider and care teams
- Diabetes management
- Management of high-risk patients post-discharge
- Preoperative labs and imaging
- Sleep studies
- Smoking cessation
- Telehealth visits
- Weight loss management



### Why is this appointment essential to my care?

- Enhanced overall health status and patient experience
- Decreased surgery complications, readmissions, length of stay, and cancellations
- All of your medical records will be housed within one EHR system across our clinic and Ascension hospitals

## What is the purpose of the PSH clinic?

The Perioperative Surgical Home clinic exists to identify, communicate, and minimize the risk factors that could impact your surgical timeline and outcome. Common risk factors that can negatively affect your surgery are: obstructive sleep apnea, obesity, smoking, diabetes, and heart disease.

## Who is a part of the PSH care team?

The Perioperative Surgical Home at Ascension Seton is made up of an expert team of clinicians that work collaboratively to provide highly coordinated and efficient surgical care. Our multidisciplinary care team includes:

- Anesthesiologists
- Internal medicine clinicians
- Medical assistants
- Medical weight loss physician
- Nurse practitioners
- Nurse navigators
- Patient care coordinators
- Respiratory therapists
- Social workers

## How is the clinic visit billed?

After your visit, the clinic will file a claim with your insurance provider for the facility fee. In addition, the medical provider seen in the clinic will file a claim with your insurance provider.

## What is a facility fee?

A facility fee is charged for services provided in a hospital-based outpatient clinic or location.

## What does "hospital-based" outpatient clinic mean?

This refers to an outpatient clinic that is operated within the hospital.

## How do "hospital-based" outpatient clinic claims affect my benefits?

Claims filed at the clinic will be applied to your outpatient benefits.

## Why am I receiving a bill when I already paid my copay?

At the time of service, your copay is collected and then we file a claim with your insurance company. The balance due on the bill represents your deductible, coinsurance and/or other non-covered services.



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## Who can I contact if I have questions about my bill or my appointment?

If you have a question about billing, please contact our Patient Financial Services team at 512-324-1125.

If you have a question regarding your appointment, please contact our clinical team at 512-324-1105.



## Locations

For convenient access to care, we operate four separate, full-service optimization clinics that support central, north, and south Austin. You may be cleared for surgery at a location nearest to your home or in close proximity to your planned surgical site of care.

### **Ascension Seton Medical Center Austin**

1201 W. 38th Street  
Austin, TX 78705

### **Ascension Seton Northwest**

11113 Research Boulevard  
Austin, TX 78759

### **Ascension Seton Southwest**

7900 Farm to Market Rd 1826  
Austin, TX 78737

### **Ascension Seton Williamson**

201 Seton Parkway  
Round Rock, TX 78665

### **Ascension Seton Hays**

6001 Kyle Parkway  
Kyle, TX 78640

### **Dell Seton Medical Center at The University of Texas**

1500 Red River St.  
Austin, TX 78701